

QUALITY POLICY

Our motto »GORIČANE, your speciality paper partner of choice« encapsulates the direction of our company and is a reflection of our quality policy.

- Our management constantly recognizes and considers the context of the organization;
- Managing the company is founded on the strategic direction of increasing the value and the competitiveness of the company.
- Ensuring the company's adaptability to market conditions steers the company towards continuous development of new products and continuous improvement of the quality of standard products.
- All activities of our company are aimed at meeting the demands, needs and expectations of our customers.
- We are always willing to listen to our customer.
- We establish strong bonds with the customers in the sense/in terms of satisfying their demands and expectations.
- We conduct annual reviews of the strategic goals and set annual business goals.
- Business goals and business plan are the basis for managing the processes/process management.
- We maintain certain processes along with their mutual impacts within the company when meeting the demands of customers and stakeholders.
- In the operation of process we clearly determine the demands and expected results and therefore lower the chances of incompatibility.
- We carefully choose material resources for the successful process operation/operation of processes.
- We continuously invest in the development of infrastructure.
- We constantly develop financial resources.
- We regularly monitor the operation of processes and oversee their fulfilment of the set goals and plans.
- Hygienic management is maintained in all processes in order to ensure the certificates for food contact in the event of any customer demands.
- We diligently check and strive to constantly improve the satisfaction level of our employees as their satisfaction is the bases of the successful operation of processes.

GORIČANE

- The goal of every employee is to acquire new organizational skills and achieve suitable competences.
- In the company, we showcase our commitment to meeting social, health and safety requirements of employment:
 - we shall not prevent the employees from free association, choice of representatives and collective bargaining;
 - we do not employ forced labor; we ensure that all forms of forced and compulsory labor are eliminated;
 - we shall not employ persons, who are under the legally allowed age for work, i.e. younger than 15 or school-age children;
 - we shall not violate equal employment opportunities for workers and we shall provide them with equal treatment by the employer; this pertains both to employment and pursuit of their profession without discrimination
 - We shall provide working conditions that do not endanger the safety and health of employees.
- The management is committed to continuous improvement of the quality management system.
- The awareness that part of our mission is social responsibility, leads us to work with the wider and local community (donations, sponsorships, co-financing of projects...) all while maintaining the careful management of the environment.

Ladja, March 1, 2022

Andraž Stegu, B. Sc.
Managing Director